

NECTAR CANDY CO.

STANDARD TERMS & CONDITIONS · ALL EVENTS

By paying the deposit invoice issued by Nectar Candy, LLC, Client agrees to the following terms and conditions governing all event services. The accompanying Square Invoice specifies the event date, venue, guest count, and all applicable amounts.

1. SERVICES

Base Cart Fee (up to 3 hours of service) includes:

- Nectar Candy Cart on-site for the contracted duration
- 16 varieties of Swedish candy in dispensers
- Setup (30 minutes before event start) and breakdown (30 minutes after)
- Serving supplies, signage, and branded display
- On-site host for full event duration

Per Guest includes:

- One 4oz take-home favor bag (pre-packaged or fill-your-own)
- Interactive candy tastings throughout the event
- Host-guided experience with flavor profiles and Swedish candy education

Additional Hours may be added at \$99/hour beyond the included 3 hours.

Rates:

SERVICE	RATE
Base Cart Fee (up to 3 hours)	\$399
Per Guest	\$8/person
Additional Hours	\$99/hour

See your invoice for your event total, deposit amount, and balance due.

2. PAYMENT TERMS

A deposit of **50% of the total event price** is required to secure the event date. The date is not confirmed until the deposit is received. Payment of the deposit constitutes acceptance of this Agreement.

The remaining **50% balance** is due no later than **30 days before the event date**. If the event is booked within 30 days of the event date, the balance is due within 14 days of booking.

All major credit and debit cards are accepted via Square.

3. GUEST COUNT & FINAL HEADCOUNT

The deposit is based on the estimated guest count provided at time of booking. Client shall provide a final guest count no later than **7 days before the event date**. The balance invoice will be adjusted to reflect the final count.

The final count becomes the billing minimum — if actual attendance is lower, the final count still applies.

If actual attendance exceeds the final count by more than 10%, Nectar will invoice Client for the additional guests at \$8/person within 7 days following the event.

Nectar prepares favor bags based on the final guest count and cannot produce additional bags on-site.

4. CANCELLATION & RESCHEDULING

Cancellation by Client:

NOTICE GIVEN	REFUND
14 or more days before event	Full deposit refund
7–13 days before event	50% of deposit refunded
Less than 7 days before event	Deposit is forfeited

All cancellations must be submitted in writing to rock@nectarcandy.co.

Rescheduling by Client:

- 14+ days notice: reschedule at no charge, subject to Nectar's availability
- Less than 14 days notice: treated as a cancellation; deposit may be applied to a new date at Nectar's discretion

Cancellation by Nectar:

In the unlikely event that Nectar must cancel due to vehicle breakdown, medical emergency, or other unforeseen circumstance, Client will receive a full refund of all payments made.

5. WEATHER POLICY (OUTDOOR EVENTS)

If severe weather conditions make outdoor service unsafe or impractical — including thunderstorms, sustained winds exceeding 30 mph, or an active extreme heat advisory — either party may request to reschedule at no charge.

If a mutually agreeable reschedule date cannot be found, Client will receive a full refund of all payments made.

Light rain, cold temperatures, or overcast skies do not constitute grounds for cancellation. The decision to cancel due to weather must be communicated at least 4 hours before the scheduled event start time whenever possible.

6. VENUE & SETUP REQUIREMENTS

Nectar will confirm all venue logistics directly with the Client and/or venue coordinator prior to the event date. The Nectar Candy Cart requires the following to operate safely:

- **Surface:** Flat, stable ground (pavement, concrete, hardwood, or packed grass)

- **Load-in clearance:** Minimum 5 ft wide × 6 ft tall opening to access the setup area
- **Setup footprint:** Approximately 8 ft wide × 8 ft deep once positioned
- **No stairs or steep inclines** along the load-in path

If the venue cannot accommodate these requirements and a suitable alternative cannot be found, Nectar will work with Client to reschedule or issue a full refund.

7. ALLERGEN NOTICE & LIABILITY

Swedish candy products served by Nectar may contain or have come into contact with the following allergens: **milk, soy, wheat/gluten, gelatin, eggs, coconut, and artificial colors/flavors**. A full ingredient list for all candy varieties is available upon request.

Client acknowledges and agrees that:

- Client is responsible for communicating allergen information to their guests
- Guests select and consume candy at their own discretion and risk
- Nectar provides allergen information in good faith but cannot guarantee a completely allergen-free environment
- **Nectar Candy, LLC, its owners, employees, and agents are not liable for any allergic reactions, illness, or injury resulting from the consumption of candy products at the event**

8. INDEMNIFICATION

Client agrees to indemnify, defend, and hold harmless Nectar Candy, LLC, its members, employees, and agents from and against any and all claims, damages, losses, liabilities, costs, and expenses (including reasonable attorney's fees) arising out of or related to:

- Allergic reactions or adverse health effects experienced by guests
- Injury or property damage at the event venue not caused by Nectar's gross negligence
- Client's breach of any term of this Agreement

9. INSURANCE

Nectar Candy, LLC maintains general liability insurance. A Certificate of Insurance (COI) can be provided upon request. If the venue requires Nectar to be named as an additional insured, Client must notify Nectar at least 14 days before the event so the endorsement can be arranged.

10. PHOTOS & SOCIAL MEDIA

Nectar may photograph the candy cart setup, display, and overall event atmosphere for use on social media, the Nectar website, and marketing materials. Nectar will not photograph individual guests without their separate consent. Client may opt out of event photography by notifying Nectar in writing prior to the event.

11. FORCE MAJEURE

Neither party shall be liable for failure to perform under this Agreement due to circumstances beyond their reasonable control, including but not limited to: natural disasters, pandemics, government orders, civil unrest, or other events making performance impossible or illegal. In such cases, all payments will be refunded in full or applied to a rescheduled date.

12. ENTIRE AGREEMENT

This Agreement constitutes the entire understanding between the parties regarding Nectar's event services. Any modifications must be made in writing and agreed to by both parties. This Agreement is governed by the laws of the Commonwealth of Pennsylvania.

By paying the deposit invoice accompanying this Agreement, Client confirms that they have reviewed and agree to all terms and conditions set forth above.

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